



West Rainton Primary School

Parents' & Carers' Questionnaire Summer 2019

At West Rainton Primary School we seek the views of our parents and carers as a vitally important insight into our performance. We strive to constantly improve and to provide the best possible service to our children and families.

46 out of 89 families are represented on this survey. We are thrilled with your responses and will endeavour to work on your feedback.

Q number	Statement	Strongly Agree	Agree	Disagree	Strongly Disagree
Q1	My child is happy at West Rainton Primary School.	44 92%	2 8%		
Q2	My child feels safe at West Rainton Primary School.	45 96%	1 4%		
Q3	My child makes good progress at West Rainton Primary School.	44 92%	2 8%		
Q4	My child is well looked after by staff at West Rainton Primary School.	45 96%	1 4%		
Q5	My child is taught well at West Rainton Primary School.	45 96%	1 4%		
Q6	My child receives appropriate homework for their age.	42 84%	3 12%	1 4%	
Q7	The school makes sure children are well behaved while in school.	43 88%	3 12%		
Q8	The school deals effectively with bullying.	44 92%	2 8%		
Q9	The school is well led and managed.	43 88%	3 12%		
Q10	The school responds to any concerns or worries that I raise.	44 92%	2 8%		
Q11	I receive valuable information about my child's progress.	42 84%	4 16%		

Would you recommend West Rainton Primary School to others?

Yes 46 (100%)	No 0 (0%)
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Can you think of anything we could do to further improve our school?

Yes 2 (8%)	No 44 (92%)
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Suggestions for improvement included:

Longer hours!	School lunches tailored more to children's liking	Less competitive sport events	More opportunities to learn an instrument
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We are very pleased to act upon your responses wherever we can.

We love the fact that you and your children would like to be at school for longer and our range of quality extra-curricular clubs will continue next year to provide this.

We work closely with Taylor Shaw and pupil representatives to attempt to strike a balance between government nutrition guidelines and children's requests.

Our children tell us they enjoy competitive sport events but we will look at our medal presentation at athletics' records' day.

Our collaboration with Durham Music Service continues and we are introducing drumming lessons next year.

Things particularly appreciated that we do well included:

Open-door approach	Excellent standard of day to day running of school	After school clubs and booster sessions	Excellent communication and support from school
Superb, approachable staff	One big family!	We love the staff!	The postcards sent out to parents
Star awards	All staff are approachable	Working in partnership with parents	Reception teachers are very welcoming
Performances and productions	Support of the staff for both parents and children.	Children are treated as equals	Great communication from staff and tea club worker
Helping my child to develop socially as well as academically.	The consideration of children's wellbeing over results	Involving parents in children's work	Teach children up to a high standard
Encouragement of good manners	Excellent communication about progress	Community activities	Close relationship between staff, pupils and parents. You've made us feel like family.
Fantastic teaching and support staff	Great teamwork	School encourages all skills and talents	We're just delighted how happy our children are
Pastoral care is outstanding!	Extra-curricular opportunities on offer make WRPS a unique enriching experience for all children	Welcoming and supportive through difficult times.	Available to speak to whenever I've needed them.
Opportunities for everyone to shine.	Wide range of opportunities and the cost is kept down to as cheap as possible to allow all to access.	Reassuring nursery staff.	We can't thank you enough for all you've done for our child!

Words used to describe our school by parents are displayed in the word cloud below. The bigger the word, the more frequently it was used:

